## **Recommended Letter of Submittal Format**

(Note: Save as a .pdf file after completion)

TO: Illinois Commerce Commission Office of the Chief Clerk

FROM: Illinois Gas Company

DATE: 5/4/2022

RE: 220 ILCS/5-8-201.10 (indicate if subsection (a) Annual or subsection (b) Monthly) Compliance Report

Attached with this filing is the above public utility's Monthly report in compliance with 220 ILCS 5/8-201.10 that reflects data for April 1st, 2022 thru April 30th, 2022

- This compliance report (check one):
  - ☐ Includes low-income residential customer data
  - Does not include low-income residential customer data
- If the measurement period used for Metric #1 (the number of customers) is not as of the end of the month, please indicate the measurement period used (e.g. beginning of the month, monthly average):

For residential customers -

For non-residential customers -

- If certain metrics do not apply to the public utility and the value of zero (0) has been entered, indicate below those metric numbers and explain why they are not applicable:
  - Illinois Gas does not set up DPA's or MPA's. We work in good faith with each customer that is having issues paying their balance. As long as they are showing an effort, we make every attempt to keep the service in use.
- Important notes regarding this compliance report are as follows:

Questions regarding this compliance report can be directed to the following:

Public Utility Contact Name: Dusty Baker

Email Address: <a href="mailto:jbaker@ilgas.com">jbaker@ilgas.com</a>
Phone Number: (618)395-8588